MetaIncident

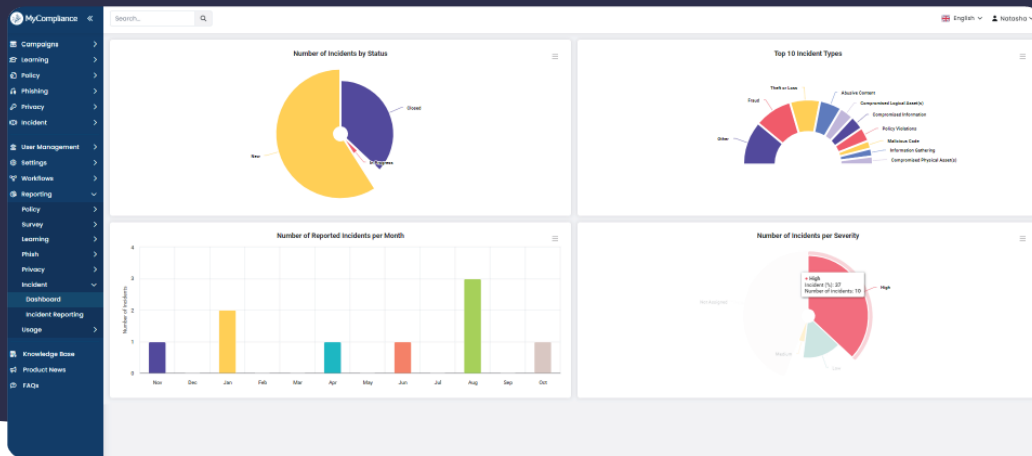## Incident
Management
Software

MetaCompliance®
Make it personal.

Making Incident Response Management Easier

Experiencing an information security incident is not something any organisation wants to think about. Critical incidents can have a devastating impact on organisations, crippling their productivity and profit. As cybercriminals continue to advance their methods of attack, the reality is that dealing with a security incident is inevitable. It is a matter of when, not if.

In an evolving threat landscape, it is vital that organisations are ready to respond and remain resilient. When a security incident occurs, every second counts. With our automated incident management system, organisations can ensure that all the prescribed procedures have been taken to contain risks, prevent downtime, and stay in control during critical incidents.

Incident Management: From Compromise to Control
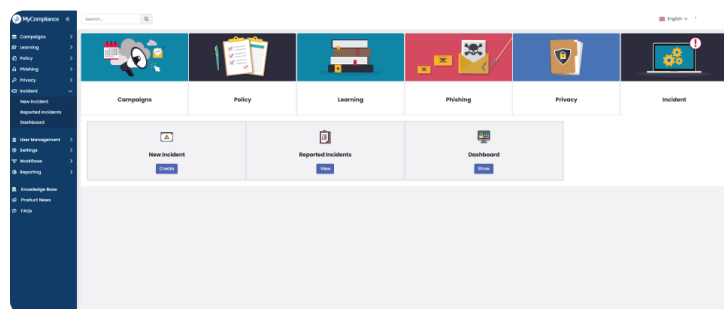
Record

Simplify the process of incident reporting and ensure all incidents and breaches are reported in a consistent manner. Our solution removes the guesswork for employees by providing concise, guided questions to capture key information.

Remediate

Unify your incident response efforts through a single, reliable source of truth.Gain visibility across the organisation and analyse incidents faster with a single, correlated view of your security data. With auto-generated audit trails and reporting, organisations can deliver the necessary documentation to comply with regulatory requirements.

Report

Assess the incident landscape with easy-to-understand visuals, enabling you to identify real threats that affected your organisation and recognise patterns easily. Use this insight into breaches to be proactive, plan remedies, and enhance training. This way, you can respond to incidents quicker and reduce the number of future breaches.

Key features at a glance

- Dynamic incident dashboards
- Customer-specific configuration
- Intuitive, easy-to-use interface

- Incident routing and auto assign actions
- Instant notifications and real-time communication
- Central register of all reported incidents
- Methodology based on global standard

- Customisable assessment questions
- Configurable views and filters
- At-a-glance incidents by state, type and severity
- Automated compliance reporting

What our customers say

"Implementing MetaIncident has helped us promote a reporting culture where transparency and responsibility are prioritised. Employees are much more aware of what constitutes as an incident and feel comfortable and encouraged taking the simple steps to report it."

Chief Information Officer, FMCG

"We customised the incident module to match our own internal incident management response policy which means incidents are now recorded and managed consistently across the organisation. The ability to add attachments to recorded incidents is hugely powerful in building evident and creating an incident trail for every incident reported."

Records Manager, Goverment Organisation

Take Control of Critical Incidents

Learn how MetaIncident can help your organisation reduce organisational risk and resume business as usual.

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