

Specifications

Policy Management (MetaPolicy). Can be purchased as an 'add on' subscription.

- The MetaCompliance Policy Management software contains all the key elements required to automate, deliver and manage the policy management life cycle.
- It addresses the key business problems of demonstrating compliance with legislative requirements and proving due care to third party auditors and regulators.
- The software allows organisations to regularly test and risk assess users on their knowledge of corporate information security and compliance practices with minimal time and effort.
- Content can be targeted to specific groups of users based on job role
- MetaPolicy provides an account of compliance awareness levels, and detailed management reports enable organisations to pinpoint key areas that present risks to data security.
- Please refer to browser requirements and recommended whitelisting below.

Policy Management (MetaEngage)

- The MetaEngage Policy Management software contains all the key elements required to automate, deliver and manage the policy management life cycle.
- It addresses the key business problems of demonstrating compliance with legislative requirements and proving due care to third party auditors and regulators.
- The software allows organisations to regularly test and risk assess users on their knowledge of corporate information security and compliance practices with minimal time and effort.
- Content can be targeted to specific groups of users based on job role, and the software's unique ability to obtain employee attestation of staff policies ensures compliance.
- The software contains unique functionality that enables Microsoft Windows based clients to pop up messaging on the user's desktop.
- Client communication functionality is managed from the MyCompliance solution.
- MetaEngage provides an account of compliance awareness levels, and detailed management reports enable organisations to pinpoint key areas that present risks to data security.
- Please refer to browser requirements and recommended whitelisting below.

Policy Lite

- Provides the ability to insert key company policies (PDF format) into eLearning training courses and obtain end user attestation to same.
- Content can be targeted to specific groups of users based on job role
- Please refer to browser requirements and recommended whitelisting below.

Privacy (MetaPrivacy)

- MetaPrivacy is a cloud-based privacy lifecycle management system that delivers an automated approach to data privacy compliance.
- It has been designed to increase stakeholder engagement by providing graphically rich, interactive assessments as part of the personal data information gathering phase.
- The information obtained as part of the assessment process is used to automatically populate a register of personal data processing activities, which becomes a portal for Privacy Management.
- The software provides an easy-to-follow workflow to guide specialist stakeholders through the review and approval phases of the lifecycle.
- MetaPrivacy includes policy management capabilities, guidance for managing privacy incidents and a collection of informative dashboards and reports that allow you to monitor privacy compliance programs and demonstrate accountability as required.
- Please refer to browser requirements and recommended whitelisting below.

Phishing (MetaPhish)

- MetaPhish is a fully functional simulated phishing product that enables organisations to measure their current risk level from a phishing attack.
- Organisations can choose from hundreds of regularly updated templates that are based on real-world threats.
- Templates are fully customisable and available in different languages.
- Phishing campaigns can be scheduled at any time throughout the year, and the frequency and duration of each campaign can be determined by the administrator.
- Employees who don't spot the email as a likely phish will immediately be presented with a point of need learning experience.
- Point of need learning experiences can include a warning notice, infographic, survey, or piece of eLearning being presented to the user to explain what has happened, the potential dangers associated with this form of attack and how they can avoid future phishing attempts.
- The detailed reporting dashboard provides an analysis of specific phishing campaigns, enabling organisations to find out just how susceptible their company is to fraudulent phishing emails and help determine which users require additional training.
- Phish Plugin will enable end users to report suspected phish, removing the email from their mailbox & adding this to your dedicated report. Users can also be congratulated if they spot a simulated phish.
- Please refer to browser requirements and recommended whitelisting below.

Phish Generator **

- Artificial Intelligence-powered email generation: Automatically generate realistic phishing email body text using a simple prompt, eliminating the need for manual writing.
- Seamless integration: Works directly within the existing phishing template creation flow for a smooth and consistent experience.
- Chat-based interface: Leverages an intuitive, conversational interface to guide users through the process, reducing complexity and improving speed.
- Localized content: Supports creation of phishing templates in all supported languages, ensuring relevance across global teams.
- Tailored training scenarios: Enables admins to quickly produce phishing templates that mirror real-world threats, customized to their organization's specific context.
- Enhanced efficiency: Streamlines the workflow so teams can focus on training and awareness, not content creation.

***** Phish Generator was made available for use at no additional charge to Customers with contracts for Premium Plus or Premium Plus Multi Language packages upon its release (June 2025). For customers contracts that pre-date this release, such use is subject to an executed contract addendum to apply necessary Commercial Terms and DPA amendments for the use of AI and additional sub-processors.***

eLearning (MetaLearning Fusion)

- MetaLearning combines creativity, expert knowledge, and innovative software to deliver effective and engaging content that helps businesses stay cyber secure and compliant.
- Using stories, realistic scenarios and narratives for context, MetaLearning provides animated and real-life eLearning courses.
- The software enables organisations to create their own personalised and branded eLearning courses from a library of over 3000 Cyber Security and Privacy training elements.
- Content can be targeted to specific groups of users, making it much more relevant and authentic to staff.
- The catalogue of courses come under two categories: Compliance and Nano. The comprehensive compliance courses are between 10 and 45 minutes long and provide users with the knowledge and skills they need to meet stringent regulatory requirements. The Nano courses are less than 3 minutes long and provide targeted learning on specific subjects that users can learn through small sharp bursts.
- Policy and PDF documents can also be embedded within the Course for end user review and acceptance.

- The eLearning courses inform employees to assist in enabling an improved workplace culture.
- Courses are delivered via the MetaCompliance LMS in both SCORM and MP4 format.
- Please refer to browser requirements and recommended whitelisting below.

Campaign Management (MetaCampaign)

- The MetaCampaign software automates annual staff awareness campaigns for the module purchased e.g. MetaPhish or MetaLearning or both if Customer has purchased both.
- The software can be set up within a matter of hours and will automatically schedule content throughout the course of a year such as policy management, staff assessments, blogs, eLearning and simulated phishing, again dependent upon modules purchased.
- Campaigns can be tailored to different audiences, adjustments can be made if risk profiles change, and information can be collated for compliance purposes and to service frameworks such as ISO27001.
- Embedded workflows enable you to automatically target users with a follow up training course if they click on a simulated phish.
- Please refer to browser requirements and recommended whitelisting below.

USB Attack Simulator

- Utilises Customer USB drives in conjunction with Supplier software to test staff resiliency against physical attacks. Supplier software will notify Administrative Users if an attempt is made to access dummy files stored in the USB drives.

Learning Pathways

- Pre-built Awareness plans consisting of recommended Training Courses and simulated Phish to be sent to users monthly. (Campaigns, Phish, Learning & Learning content) must be purchased to avail of these).

Teams Integration

- Enables users to complete their security awareness training and policies without leaving the familiarity of the Microsoft Teams platform.

Custom Nano Introductions

- Provides the ability to individualise introductions to MetaLearning Fusion from a menu of options provided within the solution.

MetaIncident. Can be purchased as an add on subscription.

- MetaIncident provides a platform for staff to report any cyber security issues.
- This enables organisations to respond to the reported incidents in a timely manner.
- The incident management functionality with the MetaIncident module provides a lifecycle view of incident management and provides an incident register to manage issues.
- The system provides necessary audits to report to regulators and governance committees.

MetaEngage Can be purchased as an add on subscription.

- Content can be targeted to specific groups of users based on job role, and the software's unique ability to obtain employee attestation of staff policies ensures compliance.
- The software contains unique functionality that enables Microsoft Windows based clients to pop up messaging on the user's desktop.
- Client communication functionality is managed from the MyCompliance Cloud solution.

- MetaEngage add on provides an account of compliance awareness levels, and detailed management reports enable organisations to pinpoint key areas that present risks to data security.
- Please refer to browser requirements and recommended whitelisting below.

SCORM Transfer can be purchased as an add on subscription

- SCORM Transfer functionality enables the use of MetaLearning Fusion courses outside of the MyCompliance platform.
- A SCORM Transfer course is first created within the Fusion Course Creator by a MyCompliance Administrator, and then exported from MyCompliance as a small SCORM file for use during the Subscription Term only, on the Customer's Learning Management System (LMS).

Virtual Presenter Video Add On

- Allows Customer to craft personalised scripts, which are delivered by an Artificial Intelligence avatar (synthetic avatars as presenters, which are based on real-life persons).
- Enables a rapid response to emerging cyber threats or incidents.
- Customer can choose from a library of over 130 avatars in all supported languages (including over 600 different accents).
- Virtual Presenter can be embedded directly into eLearning courses to engage users with personalised messaging using brand assets such as corporate logos and quizzes to test understanding.
- Virtual Presenter (utilising a third party provider) will deliver videos for use in the platform within an average of 20 minutes per language..
- Each script can have a maximum of 900 characters, which produces approximately a 1 minute video.
- A 1 minute video requires 28MB of storage per language.
- Usage is measured on a per minute basis of all finalised for use videos.
- Minute usage is affected by each language the video is produced in. Example one, one minute video in 5 languages (including English) will utilise 5 minutes of usage.

Content to Course Add On

- Transforms static PDF documents into a structured and effective training experience.
- Administrative Users are guided through customisation options which, with the use of Artificial Intelligence, converts the PDFs into editable eLearning courses.
- The generated eLearning course can incorporate Nano videos and interactive quizzes to enhance engagement and learning.
- Courses can be generated in all supported languages, making training seamless and scalable.
- Subject to a 2MB limit on PDF uploads and maximum output is 8 slides per course.

Browser Requirements for the entire platform

Please ensure that **all users** are on the **latest version** of the supported browsers to guarantee the full performance of the MetaCompliance solutions offered in the cloud.

Allow list requirements

For all customers:

To successfully receive the emails from the MyCompliance platform, we require you to whitelist certain addresses on the organisation's perimeter security devices such as firewalls. These IP addresses will be provided to you as part of the onboarding process and may be updated from time to time as required.

Customers who purchase a suite of solutions please refer to the bundling of packages as outlined below.

Security Awareness Packages	Essentials	Premium	Premium Plus	Premium Plus Multi Language
Unlimited Phishing Testing	✓	✓	✓	✓
MetaLearning Fusion	✓	✓	✓	✓
Policy Lite	✓	✓	✓	✓
Campaigns	✗	✓	✓	✓
Teams Integration	✗	✗	✓	✓
Learning Pathways	✗	✗	✓	✓
USB Attack Simulator	✗	✗	✓	✓
Phish Generator	✗	✗	✓	✓
Content: Cyber Core - Top 15 risks	✓	✓	✓	✓
Content: Standard Nano Introduction with Logo	✗	✓	✓	✓
Content: One custom introduction	✗	✗	✓	✓
Content: Full security awareness library	✗	✗	✓	✓
Content: Compliance bundle (GDPR, LGDP, Legislation)	✗	✗	✓	✓
Content: Secure Coding	✗	✗	✓	✓
Content: City Factory Productions	✗	✗	✓	✓
Content multi-year refresh: Cyber core	✗	✗	✓	✓
Content multi-year refresh: Compliance bundle	✗	✗	✓	✓
Content Languages: Multi Language	✗	✗	✗	✓

MetaLearning Stand-alone Packages	Essentials	Premium	Premium Plus	Premium Plus Multi Language
MetaLearning Fusion	✓	✓	✓	✓
Policy Lite	✓	✓	✓	✓
Campaigns	✗	✓	✓	✓
Teams Integration	✗	✗	✓	✓
Learning Pathways	✗	✗	✓	✓
Content: Cyber Core - Top 15 risks	✓	✓	✓	✓
Content: Standard Nano Introduction with Logo	✗	✓	✓	✓
Content: One custom introduction	✗	✗	✓	✓
Content: Full security awareness library	✗	✗	✓	✓
Content: Compliance bundle (GDPR, LGDP, Legislation)	✗	✗	✓	✓
Content: Secure Coding	✗	✗	✓	✓
Content: City Factory Productions	✗	✗	✓	✓
Content multi-year refresh: Cyber core	✗	✗	✓	✓
Content multi-year refresh: Compliance bundle	✗	✗	✓	✓
Content Languages: Multi Language	✗	✗	✗	✓

Optional Extras	Essentials	Premium	Premium Plus	Premium Plus Multi Language
Custom Nano Introductions Add-on	✓	✓	✓	✓
SCORM Transfer Additional Add-on	✓	✓	✓	✓
Meta Engage Additional Add-on	✓	✓	✓	✓
Incident Add-on	✓	✓	✓	✓
MetaPolicy Add-on	✓	✓	✓	✓
Virtual Presenter Add-on	✓	✓	✓	✓
Content To Course Add-on	✓	✓	✓	✓

Notes

- All **EXCLUDE** MetaPolicy, this can be added as an extra as per pricing.
- These prices do not include VAT.
- A 10% discount is available for commitment to a three years subscription term.
- Minimum new order value is £2,500.
- Standard Support is included in pricing.
- Learning content selected for Standard & Platinum can not be changed once selected, only added to.

The **Cyber Security Awareness Solution** (previously branded as **MetaPlatform**) will include Policy Management (MetaPolicy), MetaPhish, MetaLearning Fusion and MetaCampaign.